

BUILD CULTURAL COMPETENCE

Business Etiquette World Bundle

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More info...Business Etiquette World-wide (7 comprehensive lessons) 436 pages of detailed lesson plans and support materials- ready-to-use, created by the leading experts in the field. You can start making money using and teaching these lessons immediately!

Increasingly success in business requires an understanding of how people around the globe handle business; their habits, customs, and protocols. The interesting and informative lessons in this core topic area include content on how different cultures handle some of the basics of business etiquette, gender and generational issues at work, managing change and more.

1. Creating a Culture of Connectedness
2. Making Contact: Greetings and Introductions
3. Corporate and Personal Gift Giving
4. World-wide Business Dining: Tips and Techniques
5. Interacting in Meetings and Nuances of Communication
6. Appropriate Business Dress and Decorum Around the Globe
7. Diversity in the Workplace and Other Sensitive Issues

If lessons aren't enough and you'd like to achieve your certification as a civility trainer, Civility Experts Worldwide Train-the-Trainer programs are approved by the International Civility Trainers' Consortium.

www.internationalcivilitytrainer.com REGISTER TODAY for the Civility at Work Train the Trainer program to become a Certified Civility Trainer CCT™, or a Certified Children's Courtesy, Confidence and Character Coach CCCT™ www.civilitytrainthetrainer.com

Civility Experts Worldwide offers more than 140 additional training materials and training tools; includes e-books, webinars, training tools in different language and much more.

Please visit <http://stores.culturalcompetence.ca>

We also offer training kits for children's courtesy trainers, visit www.goodapplemanners.com or www.teachkidsmanners.com for more information.

Don't forget about your BONUS- Buy a 5-lesson training kit now and we'll send you 3 additional complimentary e-books written by Canada's leading expert on civility in the workplace:

- ❑ Power Suit, Power Lunch, Power Failure
- ❑ Pass the Promotion Please
- ❑ P's and Q's for Profit